



wireless
user guide

MTS





contents

01 getting started

- 01 Coverage
- 01 Customer Assistance
- 03 Cell Safety

04 placing and receiving calls

- 04 Basic Operation

05 features

- 05 Call Display
- 05 Call Blocking
- 05 Call Forward
- 06 Combined Mailbox
- 06 Voicemail or MiniMail® Service
- 09 Call Waiting
- 09 Conference Calling
- 10 Group Ring
- 10 Pick5 and Pick5 Long Distance
- 10 Text Messaging
- 11 International Text Messaging
- 11 Media Messaging
- 12 Get Stuff
- 12 Mobile Web
- 13 Premium Clock
- 13 Directory Listing
- 13 Mobile Suite
- 13 Wireless Data
- 14 Data Compression
- 14 Calling Feature Value Paks

15 billing/airtime charges

- 15 How Calls are Billed
- 15 First Bill
- 16 Bill Information
- 20 Payment Options

21 roaming & long distance

- 21 Roaming in Canada
- 22 Roaming in the U.S.
- 23 Long Distance Calling

24 bundles

25 questions & answers

26 privacy policy

27 glossary of terms

30 pre-authorized payment application



getting started

Thank you for selecting MTS Mobility for your cell phone. Our cellular coverage is the best in Manitoba so you'll receive unsurpassed service.

Should you have any questions about your cell phone or service, please refer to this guide or your cell phone's user guide.

COVERAGE

MTS Mobility offers Manitoba's widest cellular network, covering 97% of the population, including:

Flin Flon, Thompson, Norway House and The Pas. MTS is continually enhancing and expanding its digital voice and data network throughout Manitoba.

Roaming

When you place or receive calls outside Manitoba — you're roaming.

Coverage in Canada

Our alliance with national partners provides you with coverage across Canada on the largest cellular network our country has to offer.

Coverage in the United States

You can use your cell phone almost anywhere in the U.S. MTS Mobility has roaming agreements in most American cellular coverage areas.

Please call 225-5687 (CALLMTS) for information on international roaming agreements.

CUSTOMER ASSISTANCE

For in-person service for all your wireless hardware needs, visit one of our many MTS Connect stores or MTS Dealers.

To reach Customer Service:

- Using your cell phone: enter (611) and press (TALK). There are no airtime charges for these calls within Manitoba.
- Using a regular landline telephone:
In Manitoba: 225-5687 (CALLMTS).
Outside Manitoba (within Canada and the U.S.): 1 800 362-3347.
- To reach the local cellular carrier anywhere in Canada and the U.S., dial (611) on your cell.
- There is also useful information available on our website at mts.ca

Note: Only authorized persons listed on your account can make inquiries or changes.

Directory Assistance

- From your cell phone: local information (411) and press (TALK).
- Out of province information:
1 + area code + 555-1212 (TALK).

Note: A per call charge applies to directory assistance calls, this includes call completion within Manitoba.

What to do if your phone is lost or stolen

If your phone is lost or stolen call a customer service representative at 225-5687 (CALLMTS) in Manitoba, or 1 800 362-3347 toll-free in Canada and the U.S. After business hours, you can leave a message or go online at mts.ca to fill in a lost cell or pager report. You're responsible for all

charges resulting from the use of your missing cell phone up to the time you advise MTS Mobility that the phone has been lost or stolen.

Community Service & Information Numbers

The following numbers may be called free of charge from your cellular phone. Note: airtime charges may apply.

911	Emergency
611	MTS Mobility Customer Service
#666	National Hazardous Waste Emergency Line
#TIPS or #8477	Crime Stoppers Direct Line
#CAA or #222	CAA Road Dispatch
#8366	Teen Touch
#311	City of Winnipeg Non-Emergency Government Services
Traffic Tips	
#950	950 AM Altona
#1250	1250 AM Steinbach
#920	93.1 FM, 920 AM Portage La Prairie
#965	96.5 FM Portage La Prairie
#1570	1570 AM Winkler
#935	93.5 FM Winkler
#967	96.7 FM Steinbach
#990	CBC Radio One
#999	99.9 BOB FM
#680	CJOB
#1290	1290 AM CFRW
#103	HOT 103
#104	QX 104
#961	KX 96 Brandon
#101	The Farm 101 Brandon
#9436	Curve 94.3
#975	Power 97

CELLULAR SAFETY

Wireless Safe Driving Tips

MTS reminds you to make safe driving your first priority when using your cell phone in a vehicle.

Remember to follow these safety tips:

- Keep your eyes on the road and your hands on the wheel.
- Use a cellular hands-free device so you can keep both hands on the wheel.
- When making a call, dial only when stopped, or have a passenger dial for you.
- Never take notes while driving. Pull off the road if you need to write something down.
- Don't engage in stressful or emotional conversations that may divert your attention from the road.
- Let voice mail pick up your calls when it's inconvenient, unsafe to answer the phone, or driving conditions become hazardous.
- Program frequently called numbers into the speed dial feature of your phone for easy, one-touch dialing, or use voice-activated dialing, if available.
- Call 911 to report crimes, life-threatening emergencies, accidents or impaired drivers.

911 Calls

- You can make 911 calls from your MTS Mobility cell phone within your coverage area. You should call 911 only when the safety of people or property is at risk, such as a fire, a crime in progress, or a medical emergency.
- When you call 911 in Manitoba from your MTS Mobility cell phone, an MTS operator picks up your call. The operator may not receive your cell number or your location, and will ask this, and other key information, before transferring you to the appropriate E-911 Centre, or emergency service.
- Please stay calm and be ready to provide your name and cell number. Explain what happened, where, and when.
- Give the exact location of the incident. Mention highway signs, landmarks and buildings to help pinpoint your location.
- Request the service required: Police, Fire, and Ambulance.
- Report any known injuries, suspicious persons, and direction of travel.
- **DO NOT HANG UP** until told to do so by operator or emergency responder.





placing & receiving calls

BASIC OPERATION

To place a call

1. Dial the telephone number including the area code if applicable, then press (TALK).
2. To hang up, press (END).

To receive a call

1. When the phone rings, press (TALK) to answer.
2. Press (END) when you want to hang up.

Note: Not all handsets have TALK and END buttons. Some have SND and END buttons, others have green and red phone icons. Please refer to your cell phone manual.

Why do my calls get interrupted?

A cell phone is a lot like a radio. Your calls are carried by radio waves through a network of cell sites. The closer you are to a cell site, the stronger and clearer the reception will be. Poor reception and dropped calls occur when you lose contact with a cell site and there isn't one close enough to pick up your call.

Cellular calls may also be interrupted in deep valleys, elevators or behind large obstructions that block radio waves. In most cases, simply moving a short distance can restore your signal.

Locking and unlocking your cell phone

The locking feature on most cell phone models prevents others from using your phone, launching your Mobile Web service, or accidentally pressing a programmed number by bumping into your phone. Not all models have this feature, so check your cell phone manual.

You can receive calls while the locking feature is activated. To place calls when the indicator is on, dial your UNLOCK code. Check your cell phone manual for instructions or contact your MTS Connect store or MTS Dealer.

Phone Features

Most cell phones come equipped with or are capable of various features. Check your cell phone manual for phone capabilities and the "Features" section of this guide.

features



To add or make changes to your wireless service please call 225-5687 (CALLMTS) or visit our website at mts.ca. Residents outside Winnipeg can call our toll-free line at 1 800 362-3347 or 611 from your cell phone. There are no airtime charges for these calls within Manitoba.

CALL DISPLAY

Call Display enables your phone to display incoming telephone numbers so you can see who's calling. If the incoming number has been programmed into your cell phone address book, then the name of the caller will appear as programmed.

Call Display is available in select areas.

Your cell number will be displayed to other landline or wireless Call Display subscribers where technically possible.

CALL BLOCKING

You can block your number from being displayed on a per call basis by pressing *67 before you dial the number.

CALL FORWARD

Call Forward allows you to redirect calls coming to your cell phone to any other phone number in Canada and the U.S.

Depending on your calling plan, regular airtime charges may apply to forwarded calls. Long distance charges will apply if you are forwarding your calls to a number outside your local calling area. To forward your calls to a number outside your local calling area, press (1) before dialing the area code and number where you wish to have your calls forwarded.

There are three ways to Call Forward your incoming calls. Please note that only one type of Call Forward may be programmed at a time.

1. Call Forward Immediate

Your cell phone won't ring as all incoming calls are immediately redirected to a number of your choice.

To activate Call Forward Immediate

1. Press (*72).
2. Dial the area code and number where you wish to have your calls forwarded.
3. Press (TALK).
4. At the tone, press (END).

To cancel Call Forward Immediate

1. Press (*720).
2. Press (TALK).
3. At the tone, press (END).

2. Call Forward Busy

Incoming calls are directed to another number when your cell phone is busy. Call Forward Busy is not compatible with Call Waiting.

To activate Call Forward Busy

1. Press (*90).
2. Dial the area code and number where you wish to have your calls forwarded.
3. Press (TALK).
4. At the tone, press (END).

To cancel Call Forward Busy

1. Press (*900).
2. Press (TALK).
3. At the tone, press (END)

3. Call Forward No Answer

Incoming calls that aren't answered will be directed to a number of your choice. Even when your cell phone is turned off or you are out of the cellular service area, your calls are forwarded in their normal manner. If your cell phone is on, it will ring three times before the call is forwarded.

To activate Call Forward No Answer

1. Press (*92).
2. Dial the area code and number where you wish to have your calls forwarded.
3. Press (TALK).
4. At the tone, press (END).

To cancel Call Forward No Answer

1. Press (*920).
2. Press (TALK).
3. At the tone, press (END).

Note to Voice Mail or MiniMail® service Customers

Customers should note that activating Call Forward to a number other than your mailbox will disengage your Voice Mail or *MiniMail* service. Calls will not reach your mailbox until Call Forward is programmed to direct calls to your mailbox.

To activate any type of Call Forward to your mailbox, use 000 followed by your 7- digit cell number as the phone number where you wish to have your calls forwarded.

COMBINED MAILBOX

Combine your MTS cell phone mailbox with your MTS landline mailbox and get all your messages in one place.

VOICE MAIL OR MINIMAIL SERVICE

Voice Mail or *MiniMail* service takes messages when you have your phone turned off or are too busy to answer so you never have to miss a call. Voice Mail can store up to 25 three-minute messages for 25 days. Unheard messages will be saved for 14 days.

MiniMail service is a miniature version of Voice Mail, allowing 10 three-minute messages to be saved for up to 5 days. Unheard messages will be saved for 5 days.

Message Waiting Notification

- An icon will appear on the phone (an envelope icon on most phone models) indicating that a new message is waiting.

Note to Call Forward Customers

Activating Call Forward to a number other than your mailbox will disengage your Voice Mail or *MiniMail* service. Calls will not reach your mailbox until Call Forward is programmed to direct calls to your mailbox. See Call Forward section for more detail.

When do airtime charges apply?

- When you access your Voice Mail from your cell phone on the MTS Mobility network, regular airtime charges will apply.
- When you access your Voice Mail from your cell phone while roaming out of province, long distance charges may apply, in addition to applicable airtime and roaming charges.
- If you use a landline phone to access your messages, long distance charges may apply, but airtime will not be charged.

Ring Control

You can control the number of times your phone rings prior to going to your mailbox. The default setting is three rings. To change the number of rings, press (*94#), followed by the desired number of rings and the (TALK) key. For example, pressing (*94#6) + (TALK) would set your phone to ring six times before going to your mailbox.

Setting up your Voice Mail or *MiniMail* service

You can set up your Voice Mail or *MiniMail* service from your cell or most landline phones. Setting up your mailbox is quick and easy and should be done shortly after you subscribe to the service.

Notes about choosing a password

1. Your password can be 4 to 15 digits and should be easy to remember. If you forget your password, MTS Mobility must reset your mailbox and your messages will be lost.
2. Your password cannot begin with 0.

Setting up Voice Mail or *MiniMail* service from your cell or landline phone

1. Dial your cell number. Airtime and long distance charges will apply where appropriate. If you are calling from a landline phone ensure your cell phone is turned off.
2. When you hear the system greeting, press (9).
3. Follow the prompts. Your temporary password is your 7-digit cell number, unless advised otherwise by an MTS Dealer. Enter this number when asked for your temporary password.
4. Follow the prompts to establish your personal password, record your name, and to select the system greeting or to record your personal greeting.
5. When you're finished, press (*) to exit.



Retrieving messages using your cell or landline phone

(While roaming in Canada and the U.S.)

1. Dial 1 + 204 and your cell number, press (TALK).
2. Press (9) to interrupt your greeting.
3. When prompted, enter your password.
4. Press (1) to review your messages.
5. When you are finished press (*) to exit.

Time saving hint: Program step 1 into a speed dial memory location on your cell phone for quick access. Just enter your password at the prompt. For security reasons, never include your personal password in the memory function.

In Manitoba, you can also retrieve messages by dialing *99, pressing (TALK), and following the voice prompts.

Note: not all of the following functions are included with *MiniMail* service.

Keypad functions

During message retrieval, use this key to:

- (1) Rewind a message. Press it once to rewind 10 seconds; press it twice to rewind to the beginning of the message.
- (2) Pause/restart a message. Press it to pause, then again to restart the message.
- (3) Fast forward a message. Press it once to fast forward 10 seconds; press it twice to forward to the end of the message.
- (4) Slow down the speed at which the message plays.
- (5) Get envelope information (time and date the message was left and its length).
- (6) Increase the speed at which the message plays.
- (#) Skip the message.
- (*) Cancel message review and return to main menu.

At the end of the message, use this key to:

- (7) Erase the message.
- (9) Save the message.
- (0) Hear more options.
- (4) Replay the message.
- (5) Get envelope information (time and date the message was left and its length).
- (*) Return to main menu and exit your mailbox.

Quick change instructions

Below are some of the most common functions of your mailbox and the keypad number sequence to assist you from the main menu once you have accessed your mailbox. Listen to the voice prompts for additional help.

Change your personal greeting

You can change your personal greeting to give callers updated information about such things as your schedule, where you can be reached, and to inform the caller that you're away on vacation.

1. Press (4) for Personal Options.
2. Press (3) for Greetings.
3. Press (1) to change your personal greeting.
4. Press (1) or (2) to choose an extended absence greeting that the caller cannot fast forward through, or a regular greeting.
5. Record your new greeting, then press (#).
6. Press (*) to exit.

Change your personal password

After you have set-up your Voice Mail or *MiniMail* service you can change your password at anytime to make it easier to remember or for security reasons.

1. Press (4) for Personal Options.
2. Press (2) for Administrative Options.
3. Press (1) for Passwords.
4. Press (1) for your personal password. Enter your new password, then press (#).
5. Press (*) to exit.

Program Paging or Text Messaging Notification

Your MTS Mobility Pager or Digital PCS phone with Text Messaging can notify you of messages left in your Voice Mail. Callers can press (5) anytime during your greeting, to enter a number where they can be reached. This number will be displayed on your pager or Digital PCS phone.

1. Press (4) for Personal Options.
2. Press (4) for Notification Options.
3. Press (1) to establish or change 'pager schedule'.
4. Follow the voice prompts to set-up your personal notification schedule.

CALL WAITING

Call Waiting allows you to answer a second call without hanging up on your first caller. A two-beep tone tells you that another caller is waiting. Tones are heard approximately 10 seconds apart.

If you subscribe to Voice Mail or *MiniMail* service, the second call will automatically be forwarded to your mailbox if you don't respond after the second set of beeps.

If you want to talk to your second caller:

1. Press (TALK) to talk to the second caller.
2. Press (TALK) again to alternate between calls until either caller hangs up.
3. Press (END) to end both calls.

Airtime charges apply to both calls if you accept the second call.

CONFERENCE CALLING

Conference Calling lets you add a third party to a call already in progress.

1. Press (TALK) to place your first caller on hold.
2. Dial the phone number of the party you want to add and press (TALK).
3. When the third party has answered, press (TALK) again to add this party to the original call.
4. Press (TALK) to disconnect the third party when you are finished and want to continue with the first caller, or
5. Press (END) to disconnect both calls.

If the third party cannot be connected, press (TALK) to return to the first caller. If you leave the conference call, the other two parties will not be able to continue the conversation.

Airtime charges apply to both calls.

* Call Waiting and Conference Calling are excluded from the Safety Plan. Safety Plan customers may subscribe to these calling features for \$2 per month each.



GROUP RING

Have up to five MTS Mobility cell phones, with different phone numbers, ring at the same time. A group is made up of a pilot number and member numbers. The monthly fee will be applied to the pilot number. Please note:

- When the pilot phone number is called, the pilot and the member phones will ring.
- Once the pilot or one of the member phones answers the call, the other phones will stop ringing.
- Another phone cannot listen in on the phone that has accepted the call.
- If one of the member phones is called, the pilot phone will not ring.
- If the pilot phone is off, the member phones will still ring.

PICK5 & PICK5 LONG DISTANCE

Call 5 people of your choice – any provider, mobile or landline – anytime

Pick5®

- Unlimited local calling to and from the 5 numbers on your *Pick5* list for only \$5 a month.

Pick5 Long Distance

- Unlimited local and long distance calling to the 5 numbers on your *Pick5* list. Only \$10 a month.

The numbers on your *Pick5* list must be a Canadian phone number and cannot be your own cell phone number, your voicemail number, a dial-around phone number, an International number, 1-900 numbers, a toll-free number, or an Internet access number. Conditions of local and long distance calling: Applicable to outgoing and incoming calls originating in Manitoba only. Minutes included apply to talk time only. Not available with all calling plans.

TEXT MESSAGING

Text messaging allows you to send, receive and view short text messages using the keypad and screen on your digital PCS phone. As an alternative to voice calls, text messages can be exchanged with other text messaging users in Canada and the U.S. without using any airtime or incurring any long distance charges. It works great for business people who need to exchange information with colleagues during meetings, for friends arranging a get-together or for parents wanting to remind their teens about when to be home.

Text messaging is usually found on your cell phone's menu under 'Messages'. You can send a text message to another text messaging customer by creating a new message addressed to that individual's 10-digit cell phone number. The exact procedure for sending a text message varies according to phone type and Model. For specific instructions, please consult your cell phone's user guide or manual.

Security of content sent over wireless devices cannot be guaranteed. Always use caution when communicating sensitive information.

In addition to sending messages, you can participate in polls, games and a variety of other exciting mobile applications by addressing your text message to a four, five or six-digit code (commonly referred to as a short code*) instead of a 10-digit phone number.

For more information on text messaging and current text messaging games and contests, visit our website at mts.ca/textmessaging or mts.ca/textgames

How to send a text message

Mobile to Mobile

- On your cell phone or mobile device, go the main menu, then find the (Message) or (Mail) function, and press (OK).
- Select (Text Message) or (New Message) and press (OK).
- In the (Address) or (Send To) or (Phone Number) screen enter the 10-digit cell number or short code that you are calling and press (OK).
- In the (Message) screen, enter your message using the letter on the keypad, then press (OK).
- Press (Send Message) key and your message will be sent.

INTERNATIONAL TEXT MESSAGING

International Text Messaging* is a quick and easy way to communicate with friends and family overseas and is now available to over 100 countries.

For more information or to view the list of available countries, visit mts.ca/internationaltextmessaging

How to send an international text message

- On your cell phone or mobile device, go the main menu, then find the (Message) or (Mail) function, and press (OK).
- Select (Text Message) or (New Message) and press (OK).

- In the (Address) or (Send To) or (Phone Number) screen enter 011+ country code + routing code + number that you are calling and press (OK).
- In the (Message) screen, enter your message using the letter on the keypad, then press (OK).
- Press (Send Message) key and your message will be sent.

*Messages sent using shortcodes or International Text Messaging may be subject to additional charges. Visit mts.ca/textmessaging for details.

MEDIA MESSAGING*

The camera on your phone will allow you to have all sorts of fun. You can create your own photo and video albums, assign pictures to your friends' phone numbers, create screen savers or even animated wallpapers. The MTS Media Messaging service will allow you to share all of your fun with friends and family.

Media Messaging allows you to:

- Send and receive pictures and videos from all of your friends and family – right from one handset to another.
- Email pictures and videos to your personal computer.

The MTS Media Messaging service is also available through your personal computer at mmsweb.mts.net.

*Per kilobyte charges apply for the use of Mobile Web service (such as for web access or Picture and Video Messaging). Please visit mts.ca/mobileweb for pricing details. Services are handset dependant.



Through your personal computer, you will be able to:

- Upload and send pictures/videos.
- Send pictures from our online galleries.
- Choose who you want to share your pictures/videos with.

To get started using Media Messaging, simply send a picture or video message to a family member or friend. To provision access to the website, you will receive a text message with your online password shortly after sending your very first message.

In the event that one of your friends does not have a picture/video messaging phone, he or she will be able to view your pictures and videos through mmsweb.mts.net

For more information, please visit mts.ca/mediamessaging

How to send a picture or video message

- On your cell phone or mobile device, go the main menu, then find the (Message) or (Mail) function, and press (OK).
- Select (Text Message) or (New Message) and press (OK).
- In the (Address) or (Send To) or (Phone Number) screen enter the 10-digit cell number or short code that you are calling and press (OK).
- In the (Message) screen, attach your picture or video, then press (OK).
- Press (Send Message) key and your message will be sent.

GET STUFF*

True Tones, Ringers and Screen Savers

Personalize your phone and make it your own by downloading True Tones, Ringers, and Screen Savers from our huge, ever-changing selection. Visit getstuff.mts.ca to see what is available OR download through your phone using the Mobile Web service in 5 easy steps:

1. Launch your phone's Mobile Web service or Mobile Web button and select 'Downloads'.
2. Select 'Get Stuff'.
3. Select 'Get Content'.
4. Select 'True Tones, Ringers, Screen Savers'.
5. Choose your download.

Follow the prompts on your phone, it's easy!

MOBILE WEB*

Mobile Web service provides you with access to the wireless Internet. Users can access email, movie listings, concerts, games and more. When you launch the service on your phone, you will be brought to the MTS Home Deck. The MTS Home Deck is comprised of various menu options and sub-menu headings that will help you navigate through the Mobile Web. The content found on your Mobile Web service is always expanding and being updated.

* Per kilobyte charges apply for the use of Mobile Web service (such as for web access or Picture and Video Messaging). Please visit mts.ca/mobileweb for pricing details. Services are handset dependant.

Mobile Web service is usually found on your cell phone's menu under 'Web Browser' or as a dedicated key on the keypad of your cellular phone. You can start browsing by selecting this option and following along using your phone's menu options and keypad. Exact instruction for using your Web browser will vary according to your phone type and model. For specific instructions, please consult your cell phone's user guide.

Visit mts.ca/mobileweb for more information.

PREMIUM CLOCK

Turn back the clock and start your unlimited evening and weekend calling at 6 pm instead of 8 pm.

DIRECTORY LISTING

List your cell phone number in the white or yellow pages directory. Once you subscribe to Directory Listing, others can obtain your cell phone number by calling 411 Directory Assistance. Your cell phone number will appear in the next publishing of the MTS white or yellow pages directory in your area.

MOBILE SUITE

Mobile Suite is a wireless push email solution that enables you to receive your email, calendar entries, and contacts from your personal computer on your wireless device. Mobile Suite provides you access with all the leading groupware/email servers including:

- Microsoft Exchange
- Lotus Domino
- Outlook

On nearly any mobile device including:

- Palm OS
- Pocket PC
- Symbian OS
- Windows Mobile-based devices

For more information, please visit mobilesuite.ca

WIRELESS DATA SOLUTIONS

MTS Mobility's Wireless Data Solutions allow you to get fast, reliable, wireless connectivity to the Internet, email and applications while on the go.



DATA COMPRESSION

Data Compression service optimizes wireless data transmission on your laptop or Pocket PC device and delivers higher throughput speeds for wireless devices. Data Compression is easy to self-install and configure. With a simple software solution that resides on your laptop, you can continue to enjoy the freedom of wireless connectivity at accelerated speeds.

Using our Data Compression service with our Wireless Data Solutions will help you improve your productivity by reducing the time it takes to:

- Download a page
- Transfer a file
- Upload/Download other data

Visit mts.ca/datacompression for more information.



CALLING FEATURE VALUE PACKAGES

We've combined our most popular Calling Features to make it easier for you to stay connected.

Price/Month	Value Package	Call Display	MiniMail & Call Forward	Text Messaging	Mobile Web	Monthly Savings
\$8	Value Pak	✓	✓			\$4
\$10	Talk n'Text™ 100 Pak	✓	✓	100 messages		\$7
\$13	Talk n'Text Pak	✓	✓	unlimited		\$9
\$13	Talk, Text 100 n'Browse Pak	✓	✓	100 messages	unlimited	\$9
\$16	Talk, Text n'Browse Pak	✓	✓	unlimited	unlimited	\$11

Prices and packages subject to change without notice.

Need more voice mail? Plus size your Pak, upgrade *MiniMail* to Voice Mail for an additional \$3/month.

billing/airtime charges



HOW CALLS ARE BILLED

Each month, we'll mail you a statement of charges. Your monthly rate and airtime charges will depend on your monthly calling plan. Depending on where and when you used your cell phone, roaming airtime and long distance charges may appear on your invoice.

Calling plans & value added options

Your selected calling plan and any additional options such as Voice Mail or Call Display are considered recurring and are billed one month in advance from the day after the date of your invoice.

Airtime charges

The rate you pay for airtime depends on your calling plan. Airtime charges begin when you press (TALK) to either place or answer a call, and stop when you press (END). There is no charge in Canada if your call is not answered, if you reach an MTS Mobility system recording, or if you receive a busy signal.

Airtime is charged on:

- All completed incoming and outgoing calls from the time you press (TALK) until you press (END).
- Calls made to the operator (0) such as Calling Card and operator-assisted calls, including 411.
- 1-800 calls.
- Voice Mail retrievals from your cell.
- Premium # Voice Calls (chat lines).

Airtime is NOT charged on:

- Unanswered calls. However, calls picked up by a voice mail service, an answering machine, or a recorded announcement will be charged airtime.
- MTS Mobility Community Service lines (i.e. #CAA).
- 911 Emergency calls.
- (611) or (*611) MTS Mobility Customer Service.

FIRST BILL

What you can expect on your first bill

- Monthly calling plan and additional optional charges from your date of activation to the invoice date.
- Monthly calling plan and additional optional charges billed one month in advance from the day after the date of your invoice.
- Voice and data airtime and long distance usage and directory assistance from your date of activation to your invoice date.
- System Access Fee.
- A Hardware Activation Fee. This fee will apply on all new activations and hardware upgrades and is a one-time fee.
- Any roaming charges incurred when using your phone in the U.S. for the billing period prior to your invoice date.
- Additional optional charges, including calling features selected beyond those included with your calling plan.

- Any charges that were waived at activation or special offers will appear as “promotional or feature credits.”
- E911 and Manitoba Relay Service charges; and applicable taxes from the date of activation.

Note: Your calling plan and any additional optional charges, such as Voice Mail, are considered recurring and are billed one month in advance.

For more information please call MTS Mobility at 225-5687 (CALLMTS) or 1 800 362-3347 or 611 from your cell phone. This number is toll-free and airtime free from anywhere in Canada.

BILL INFORMATION

Account Summary

1. Previous billed amount
2. Payments received and posted prior to current bill date
3. Remaining outstanding balance

Bill Date		January 15, 2008	
ACCOUNT SUMMARY			
Previous Charges and Credit			
1	Previous Balance		132.70
2	Payments Applied Thank You		100.00CR
3 Previous Outstanding Balance			32.70
INQUIRIES			
For Customer Service Call 987-6666 Toll Free 1-800-362-3347 From a Cell-Phone: 611			
Visit our website mts.ca			

4. Total of non-recurring charges for all units in this account, such as one-time adjustments.
5. Monthly calling plan charges for all units on this account and other recurring charges (Other recurring charges include E911/MRS, System Access Fee and any selected Calling Features such as Voice Mail).
6. Total monthly voice airtime charges including long distance and roaming charges for all cell phones on this account. Usage charges are billed on completed calls only.
7. Total monthly airtime charges for Web browsing, data and/or fax calls. This line item will only appear if there is data usage for the month.
8. 2.00% late payment charge rated according to previous outstanding balance – see number 4.
9. Total of current monthly service and usage charges and taxes.
10. Amount due comprised of current charges and previous outstanding balance.
11. Payment due date for total amount owing.

Current Charges	
4	Other Charges and Credits 20.00
5	Monthly Charges 32.15
6	Voice Airtime Charges 29.87
7	Data Airtime Charges 4.05
8	Late payment charge 2.00% of Outstanding Balance 0.41
	GST R894292754 4.62
	PST 4.62
9	Current Charges 95.75
10	TOTAL AMOUNT OWING 128.42

Bill Message

Detach Here

Return this portion with payment to:
MTS Allstream Inc., Box 8500, Winnipeg, MB., R3C 4V3
Please write account number on cheque or money order

MOBILITY		MOBILITY
Account Number 01234567	Bill Date 11 Pay by Feb 4	Jan 15, 2008

00012345672010403010000039360000477100

Outstanding Balance	32.70
Amount Due	128.42

Valued Customer H1 <->
123 Any St
Winnipeg MB R3H 0L6



Details for Cellular

1. Detailed breakdown of one time charges or credits specific to cellular
2. One time charge or credit
3. Total of fixed monthly charges specific to cellular (Note: Fixed monthly charges are usually billed one month in advance.) Calling Plan, Calling Features, System Access Fee, E911/MRS Charge
4. Monthly charges for unit(s) on this account, and other recurring charges (Other recurring charges include E911/MRS Charge, System Access Fee and any selected Calling Features such as Voice Mail). Data services identified as FREE have no monthly access charge
5. Summary of usage up to and including bill date
6. Total airtime usage
7. Total free minute credits rated according to calling plan
8. Total usage charges of other services including directory assistance calls
9. Total long distance charges from within Canada (Voice and Data)
10. Total Data charges and credits for Web browsing, fax and data calls. If there is no usage for the month, these lines will not appear.
11. Roaming airtime, total airtime usage from outside Canada
12. Roaming long distance, total long distance charges from outside Canada
13. Roaming taxes, total of all applicable roaming taxes
14. Total of one-time charges, monthly charges, summary of usage and tax charges.

Account Number		01234567
Bill Date		January 15, 2008
		Page 3 of 6
DETAILS FOR CELLULAR # 204-123-4567		
VALUED CUSTOMER		
1	One Time Charges	
2	Dec 15 05	Hardware Activation Fee
	Dec 15 05	Cellular Air Credit
		35.00
		5.00CR
	Total Other Charges and Credits	20.00

3	Monthly Charges			
4	\$25 Calling Plan	Nov 15 to Dec 15		25.00
	Data Access	Nov 15 to Dec 15		FREE
	E911/MRS Charge	Nov 15 to Dec 15		0.50
	Fax Access	Nov 15 to Dec 15		FREE
	System Access Fee	Nov 15 to Dec 15		FREE
	Total Monthly Charges			32.45
5	Summary of Usage through January 15, 2006			
	ITEM	RATE PERIOD	MIN	CHARGE
6	— \$25 Calling	PK	132.95	26.59
	— \$25 Calling	OP	70.52	14.10
7	— Free Minute Credits	PK	131.67	26.33 CR
	— Free Minute Credits	OP	68.33	13.67 CR
8	Other Rated Features	PK	1.00	1.25
9	Long Distance		104.64	20.93
10	Data		30.50	4.58
11	Data Credits		10.00	1.50 CR
12	Fax		2.52	0.38
13	Fax Credits		2.25	0.38 CR
	Roaming Airtime		2.52	4.56
	Roaming Long Distance		3.00	2.12
	Roaming Taxes			0.32
	Total Usage			32.95
	Taxes			
	GST R894292754			3.92
	PST			4.58
	Total Taxes			8.50
14	Total Charges and Adjustments			73.90
	Detail of Usage			

Detail of Usage

If you would like an itemized account of all your calls, Detailed Billing costs only \$3.00 a month.

Detail of Usage											
ITEM	DATE	TIME	WHILE IN	CALL DESTINATION	NUMBER	CD	RATE PERIOD	MIN	RATE	CHARGE	CALL COST
1	Dec 16	10:36A	WINNIPEG	PORTAGE MB	204 857-4996		PK	43.699	.20	8.73	3.09
				from WINNIPEG MB			LD			4.36	13.09
2	Dec 18	11:15A	WINNIPEG	DIR ASSCL	411 000-0000		PK	1,000	1.25	1.25	1.25
3	Dec 20	02:03P	WINNIPEG	INCOMING MB	204 123-4567		PK	28.310	.20	5.66	5.66
4	Dec 23	04:10P	WINNIPEG	DATA CL	204 287-8100		PK	30.500	.15	4.58	4.58
5	Dec 26	12:11P	WINNIPEG	FAX CL	204 987-6633		OP	2,520	.15	0.38	0.38
6	Dec 27	09:23P	WINNIPEG	WINNIPEG MB	204 945-6229		OP	68,002	.20	13.60	13.60
				TOTAL CELLULAR AIRTIME				174.03		38.56	
				TOTAL LONG DISTANCE				44.64		4.36	
Detail of Roamer Usage											
ITEM	TIME	CALL DESTINATION	NUMBER	WHILE IN	MIN	AIR CHG	LD CHG	CALL COST			
Aug 03	1	01:21P	WINNIPEG MB	204 987-6633	INTETNLFM	3	4.74	2.26	7.00		
				TOTAL ROAMER USAGE			3	4.74	2.26	7.00	
CODE:		CF-Denotes Call Forwarding				PK - Peak Airtime					
		C3-Denotes Three-way Calling				OP-Offpeak Airtime					
		CW-Denotes Call Waiting				O2-Other					



PAYMENT OPTIONS

These are outlined on the back of your monthly bill and include:

Cheque / Money Order

Payments can be made via the drop box at any MTS Connect store or sent by mail to MTS Allstream Inc., P.O. Box 7500, Winnipeg, MB, R3C 3B5. Please allow five (5) business days for processing time.

Pre-authorized credit card payment plan

MTS Allstream Inc. will charge your VISA or MasterCard the total outstanding balance on your account on the bill due date. Please allow five (5) business days for processing time. An application is available at the end of this guide.

Pre-authorized direct debit payment plan

MTS Allstream Inc. will remove from your Canadian dollar chequing account the total outstanding balance on your account on the bill due date. An application is available at the end of this guide.

Internet / Telebanking

Most financial institutions allow you to pay your MTS Mobility bill online via the Internet, over the phone, or in person. Please allow five (5) business days for processing time.

VISA / MasterCard call-in

Use our automated IVR service to pay your MTS Mobility bill over the phone with your VISA or MasterCard. A confirmation number will be provided to you upon completion of your automated transaction.

Call and follow the prompts:

- 611 from your cellular phone (free of charge)
- 225-5687 in Manitoba
- 1 800 362-3347 in North America

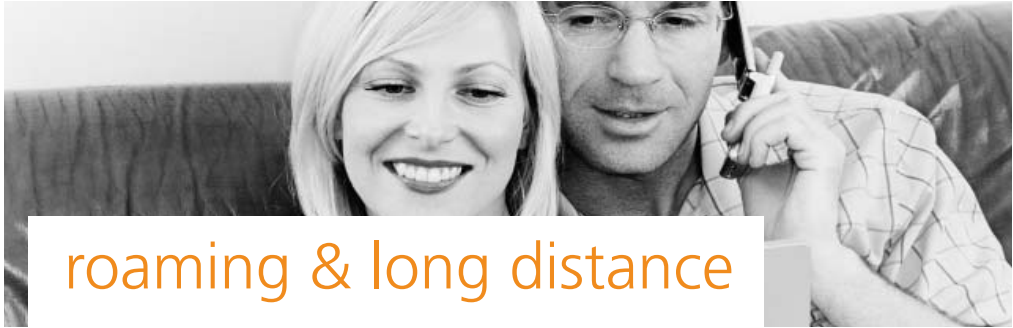
ATM Machines

Pay your MTS Mobility bill at the banking machines of most financial institutions. Please allow five (5) business days for processing time.

Other options

MTS Connect stores have drop boxes where you can deposit a payment by cheque or money order. You can retrieve your account balance and pay your bill 24 hours a day if you have a password set up in the customer service IVR system. Call 225-5687 (CALLMTS) or 611 from your cell phone to activate.

Note: Telebanking and ATM Machines may charge a service fee at the time of payment.



roaming & long distance

Your calling plan rate will follow you across Canada. The local time where you place or receive your call will be used to determine if the call will be billed at weekday, evening or weekend calling rates.

When traveling outside Canada, cell users are charged roaming airtime rates plus applicable long distance charges. Some U.S. carriers charge for all calls, whether completed or not.

ROAMING IN CANADA

When you place or receive cell phone calls outside your Home System (Manitoba) you are roaming. If you are roaming within Canada, there are no extra charges. You're charged the same airtime rate as you are at home in Manitoba.

Your phone works anywhere in Canada on most wireless company networks. When making local calls outside Manitoba dial the local area code before the 7-digit number. If you're near the U.S. border, your call may be picked up by a U.S. cell site. Dial (611) or (*611) for customer service to determine if you are accessing a Canadian or U.S. service carrier prior to making or receiving a call or check your phone for a roaming indicator. If you access a U.S. carrier, applicable U.S. and long distance charges will apply.

What to do if your phone is lost or stolen while roaming

If your phone is lost or stolen, go to the nearest district police office

to file a police report. Then call MTS Mobility toll-free at 1 800 362-3347. After business hours, you can leave a message or go online at mts.ca to fill in a lost cell or pager report. You are responsible for all charges resulting from the use of your missing phone up to the time you advise MTS Mobility that the phone has been lost or stolen and provide MTS Mobility with a report number.

Receiving calls from home while roaming

Callers can reach you anywhere in Canada by dialing your cell number. For example, if you are from Brandon and you're visiting Vancouver, a caller from Brandon would just dial your cell phone number to reach you.

You'll be billed for long distance charges from Brandon to Vancouver, plus your usual airtime rate for the airtime used.

Receiving local calls while roaming

You can receive calls while roaming the same as you would if you were still in Manitoba. Let's say you're from Brandon and visiting Vancouver. You receive a call from your brother who lives in Vancouver and dialed 1 + 204 + your cellular number.

Your brother will be billed for the long distance charges from Vancouver to Brandon, while you'll be billed for the long distance charges from Brandon to Vancouver, plus your usual airtime rate for the airtime used.

Voice Mail and MiniMail service

To retrieve messages from a cellular phone in Manitoba dial *99.

To retrieve messages using your cell or landline phone, while roaming in Canada and the U.S., dial 1 + your area code and cellular phone number. When you hear your greeting press 9. Enter your password when asked to do so, and follow the prompts.

Roaming with Wireless Data services

Mobile Web service can be accessed while roaming in Canada and the U.S., however you will be accessing Manitoba content.

Roaming charges will apply when using Mobile Web service in the U.S.

Wireless Data Solutions and Mobile Suite service are available wherever MTS Mobility has roaming agreements, as long as your wireless device and the cellular network are compatible.

ROAMING IN THE UNITED STATES

Airtime charges for cellular use (including Web browsing, data and fax calls) in the U.S. are based on a per minute rate according to your Calling Plan.

Roaming rates given are in effect at the time of this printing, and are subject to change. Please contact MTS Mobility before using your cell phone in the U.S. to ensure that you have the most up-to-date information available.

Making local calls while you're in the U.S.

To make a local call while in the U.S. dial the area code plus phone number, and press (TALK).

Making long distance calls while you're in the U.S.

1. Dial 1 + area code + phone number of the person you wish to call.
2. Press (TALK).

Calling charges include an airtime rate plus applicable long distance charges. There is no daily surcharge to use or activate your cell phone while roaming in the U.S.

Automatic Call Delivery in the U.S.

Calls to your cell phone number will automatically follow you to most American cities.

Calling Features such as Call Forward, Call Waiting and Conference Calling will work as usual when travelling through most of the U.S.

What you'll pay

Receiving a call from Canada, or anywhere else in the U.S., will result in long distance charges from your home calling area to your current location plus applicable roaming airtime rates.

You should also note that the Message Waiting Indicator is not supported by all carriers. Check for messages.

For more information please call MTS Mobility at (611) from your cell phone, or 1 800 362-3347. This number is toll-free and airtime free from anywhere in Canada and the U.S.

LONG DISTANCE CALLING

In some areas in Canada, you do not always have to dial 1 before the area code and number to place a long distance call. In some cases, you may think you are placing a local call that is actually long distance, and long distance charges will apply.

Making local calls when outside Manitoba

Making local calls while you're outside Manitoba is easy. For example, you are in Calgary and wish to call a friend in Calgary to meet for dinner. You would dial the phone number you wish to call and press (TALK).

You'll pay your usual airtime rate for the airtime used.

Making long distance calls when outside Manitoba

Making long distance calls when you're out of Manitoba is the same as calling long distance from home. In this example, let's say you're in Ottawa and wish to call Toronto. You would dial 1 for long distance. You'd dial the area code and phone number you wish to call, and then press (TALK).

You'll pay long distance charges from Ottawa to Toronto plus your usual airtime rate for the airtime used.





bundles

MTS Bundles are a great way to save money. MTS allows you to customize your bundle to your needs. Combine your MTS postpaid cellular service with your choice of High Speed Internet or MTS TV and save \$10 every month. Bundle all 3 and you will save \$15 every month. Save an additional \$5 a month (\$3 a month, effective Feb 2009) if you have AAA Alarms Home Security Monitoring. For more information on these services or to sign up, visit mts.ca/mtsbundles, your nearest MTS Connect store or participating Dealer, or call 1 888 MTS-SAVE (1 888 687-7283).



THE MORE YOU ADD
THE MORE YOU SAVE

MTS TV, Internet and cellular services available in select areas. Name or address on bundled accounts must match. Where names do not match for cellular and landline, cellular customer must consent to bundle. Bundle pricing available on High Speed Internet plans regularly priced between \$26.95 a month and \$50.95 a month and consumer postpaid wireless plans starting at \$20 a month and cannot be combined with any other discounts. Residential customers only. Conditions apply. MTS TV is a trade-mark and MTS design mark is a registered trade-mark of Manitoba Telecom Services Inc., both used under license.

Rates, charges and other information contained herein are subject to change without notice.





questions & answers

Here are some of the commonly asked questions about cellular service. If you have a question that is not covered here, please call 225-5687 (CALLMTS) or (611) from your cell phone.

Why can't I use my phone?

- Your phone may not be fully powered.
- Your unit may be locked.
- The battery may be low.

Why does my phone show "no service"?

- You may be outside of a coverage area or in an area with a weak signal.
- You may have an antenna problem.
- You may have your system preference set to home only, meaning you can only receive service from MTS Mobility. If you're outside your coverage area, you would not be able to receive service from another carrier. In this case, see your owner's manual to change your system preference to:
 - B only or Preferred B (if your phone is an analog handset or a dual mode 800 digital/analog handset).
 - Automatic (if your handset is a trimode digital).

Why do my calls sometimes disconnect when I'm talking? Why do I sometimes get a lot of static?

- You may be in an area where reception is poor such as fringe coverage areas, or inside steel or concrete buildings.
- Your battery power may be low.
- You may have an antenna problem or your antenna may not be in an upright position.

Why can't I get a connection? I only hear a fast busy signal?

- You may be in a heavy traffic area.
- You may be calling from an area having temporary network trouble.
- You may have a problem with your antenna or phone.

Why are my calls not being transferred to my Voice Mail?

- Call Forward overrides Voice Mail. If you've activated Call Forward, your calls will be redirected to the number you specified. See Features section in this guide.
- You may have cancelled the Call Forward No Answer to your Voice Mail.

Sometimes I'm asked for a credit card when trying to place a call when roaming. Why?

- Your call is being picked up by a competitive network, or by a network with whom we do not have a roaming agreement. You can only access their network by providing your credit card number for billing purposes.

People trying to call me receive a busy signal or my phone doesn't ring. Why?

- You may have activated Call Forward.
- You may be outside a service area.
- You may have activated Call Waiting or Conference Calling. Additional callers would get a busy signal.

Can someone else call to inquire or make changes to my account?

- Not unless their name is listed on your records. Call 225-5687 (CALLMTS) or (611) from your cell for more information.



privacy policy

MTS is committed to protecting your personal information, and has set out its commitment in the MTS Code of Fair Information Practices (“Privacy Code”) which may be viewed on MTS’s website at www.mts.ca/privacy, or will be provided upon request.

As set out in the Privacy Code, MTS collects, uses and discloses personal information for the following purposes:

- (a) to establish and maintain responsible relations with customers and to provide ongoing service;
- (b) to understand customer needs;
- (c) to develop, enhance, promote or provide products and services;
- (d) to manage and develop MTS’s business and operations; and
- (e) to meet legal and regulatory requirements.

For inquiries, complaints, more information or additional copies of the Code of Fair Information Practices contact:

Privacy Officer
Box 6666, 333 Main Street, MP19A
Winnipeg, Manitoba, R3C 3V6



glossary of terms



The following terms may be new to you.

Airtime

Airtime charges apply for the entire calling period when placing and receiving calls. The calling period begins when you press (TALK), not when the called party answers. It ends when you press (END). In Canada, you're not charged for airtime if the called party doesn't answer or if the line is busy. However, in the U.S., you might be billed if the called party doesn't answer or if the line is busy.

Cell site

A transmitter/receiver site where radio links are established between a wireless system and a user terminal.

Cell site area

The geographic coverage area served by an individual cell site.

Digital PCS

Your voice is first converted to a digital signal (binary numbers similar to those used by a computer) before being sent to a radio transmitter. MTS Mobility has adopted the CDMA digital standard (Code Division Multiple Access). Digital technology provides superior call quality, longer battery life, greater privacy and enhanced network reliability.

E911/MRS Service Charge

A monthly recurring fee is charged to help pay for the cost of offering 911 service and Message Relay Service. Message Relay Service enables people who are deaf, hard of hearing, or speech-impaired and who use teletypewriters to communicate over the MTS network.

Home cellular area / local calling area

This is the local area defined by your wireless prefix.

Home Deck

Similar to a Home Page on the Internet, Mobile Web service offers a Home Deck with various menu options and sub-menu headings.

Home system

The coverage area served by MTS Mobility (Manitoba).

System administrator

MTS Mobility.

System Access Fee (SAF)

The Wireless Industry in Canada charges its customers a System Access Fee. MTS Mobility charges this fee to cover the costs associated with operating and maintaining the wireless network, including costs for ongoing maintenance, new equipment installations and technology upgrades. **This fee is not required by, nor collected for the government.**

WAP (Wireless Application Protocol)

A set of standards that enable a wireless device to browse content from specially coded websites.

Web-enabled

The feature on a digital handset that supports Mobile Web service.

Wireless Network Cards

Provides fast, reliable, wireless connectivity to email, corporate applications and the Internet. Wireless Network Cards enable your ability to send and receive data, voice calls and text messages.



Pre-Authorized Payment Application

Automatic payment takes care of your MTS Mobility bill. Your MTS Mobility bill can be paid automatically from your bank account, or you can authorize MTS to charge your bill to your Visa or MasterCard, on the bill due date of each month. You'll still receive a copy of your bill each month so you can verify charges prior to payment. If you have any questions about your bill, call customer service at 225-5687 (CALLMTS). To sign up for pre-authorized payment, complete the following authorization form and return it to us with your next bill payment or sign up online at mts.ca/preauthorized. Remember to include a void cheque if you want your bills paid from your chequing account. Please notify us of any bank account or credit changes as they occur.

MTS Mobility pre-authorized credit card payment plan application or sign up online at mts.ca/preauthorized

MTS Allstream Inc. is hereby authorized to charge the total amount due on my account number(s) as follows:

--	--	--	--	--	--	--	--	--	--

Home or business phone account number (8 numbers)

--	--	--	--	--	--	--	--	--	--

Internet services account number (8 numbers)

--	--	--	--	--	--	--	--	--	--

Wireless services account number (8 numbers)

each and every month, starting with my next bill, to the following credit card:

Visa

Mastercard

Card Holder Name

Credit Card Expiry Date

Card Holder Street Address

City

Card Holder Phone Number

Card Holder Signature

Province

Postal Code

Credit Card Expiry Date

Credit Card Number

Date

Are you using this form to make changes to your MTS Pre-authorized Payment account information?

Yes

No

By the signature above, the Customer acknowledges that MTS collects, uses and discloses personal information for the purpose identified in the MTS Code of Fair Information Practices (the "MTS Privacy Code"). These purposes are: (a) to establish and maintain responsible relations with customers, and provide ongoing service; (b) to understand customers needs; (c) to develop, enhance, promote or provide products and services; (d) to manage and develop MTS's business and operations; and (e) to meet legal and regulatory requirements. The Customer hereby consents to MTS collecting, using and disclosing the Customer's personal information in accordance with the MTS Privacy Code. The entire MTS Privacy Code may be viewed on MTS's Web site at mts.ca or will be provided upon request. The application shall apply indefinitely unless revoked by the customer for the above noted accounts or by the cheque endorser. MTS reserves the right to refuse or discontinue such payment method at anytime. Please notify us if your bank account changes. Please note that MTS charges a fee for non-sufficient fund direct payment transactions.

MTS Mobility pre-authorized direct debit payment plan application or sign up online at mts.ca/preauthorized

Write VOID across one of your personal cheques and attach it to this application form. MTS Allstream Inc. is hereby authorized to charge the total amount due on my account number(s) as follows:

--	--	--	--	--	--	--	--	--	--

Home or business phone account number (8 numbers)

--	--	--	--	--	--	--	--	--	--

Wireless services account number (8 numbers)

--	--	--	--	--	--	--	--	--	--

Internet services account number (8 numbers)

each and every month, starting with my next bill, to my bank account.

Name

Street Address

City

Province

Postal Code

Home Phone Number

Business Phone Number

Signature(s) – remember to include all signatures necessary for cheque endorsement

Date

Are you using this form to make changes to your MTS Pre-authorized Payment account information?

Yes

No

By the signature above, the Customer acknowledges that MTS collects, uses and discloses personal information for the purpose identified in the MTS Code of Fair Information Practices (the "MTS Privacy Code"). These purposes are: (a) to establish and maintain responsible relations with customers, and provide ongoing service; (b) to understand customers needs; (c) to develop, enhance, promote or provide products and services; (d) to manage and develop MTS's business and operations; and (e) to meet legal and regulatory requirements. The Customer hereby consents to MTS collecting, using and disclosing the Customer's personal information in accordance with the MTS Privacy Code. The entire MTS Privacy Code may be viewed on MTS's Web site at mts.ca or will be provided upon request. The application shall apply indefinitely unless revoked by the customer for the above noted accounts or by the cheque endorser. MTS reserves the right to refuse or discontinue such payment method at anytime. Please notify us if your bank account changes. Please note that MTS charges a fee for non-sufficient fund direct payment transactions.

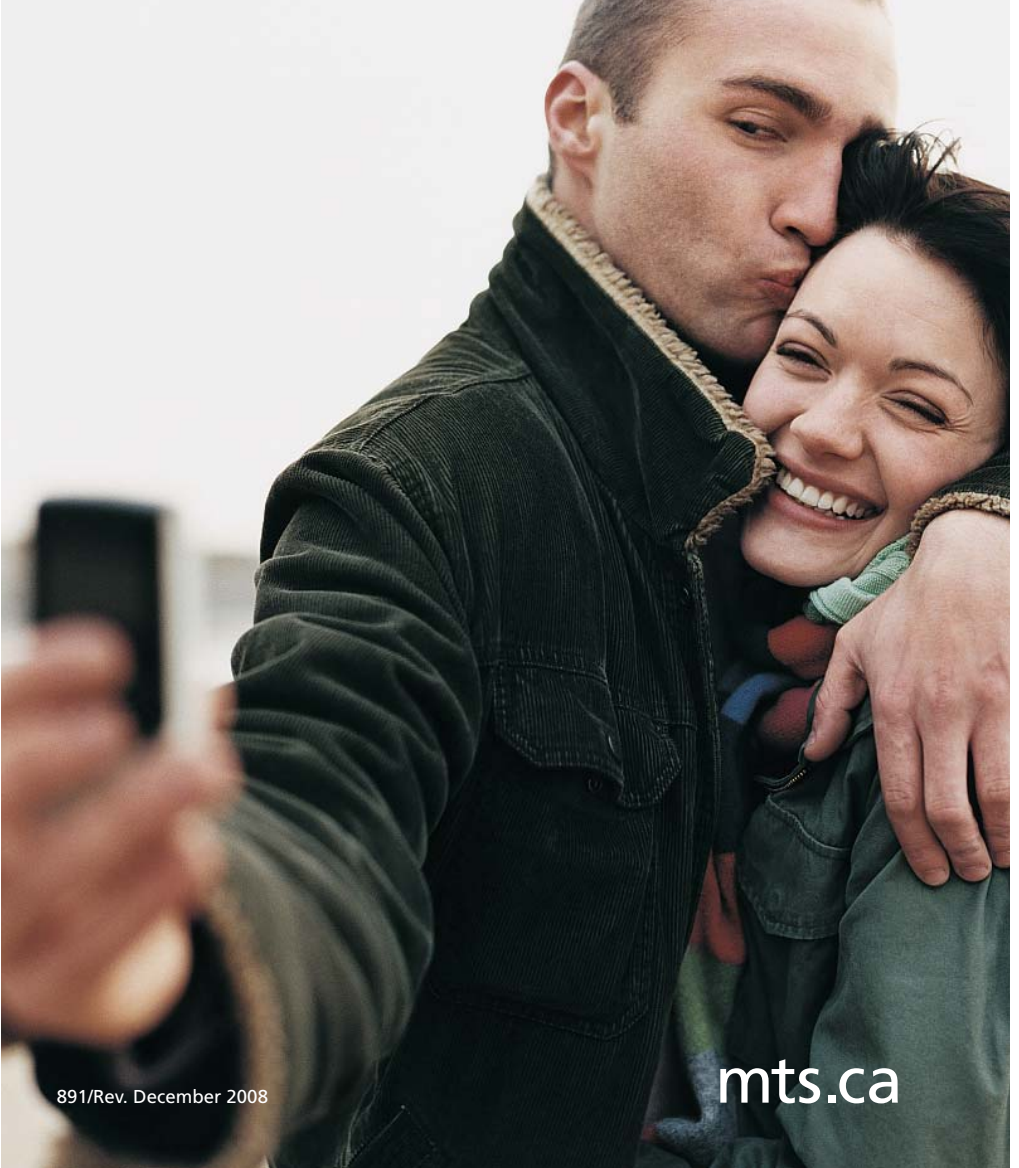
Getting Started Checklist

- Review Wireless Service Agreement
- Choose your calling features
- Review mobility features; Voice Mail, Mobile Web, Text Messaging, Email, My Account online
- Review of fees and first bill

Make sure that you have:

- A copy of the service agreement
- A copy of the terms and conditions of your MTS Mobility contract
- Your sales receipt

Enjoy your new MTS Mobility cell phone!



891/Rev. December 2008

mts.ca

