

Benefits of the IDC Extended Service Plan

- ✓ Use of a loaner phone when your device is in for service
- ✓ Handset programming
- ✓ Phonebook transfers
- ✓ Data transfers
- ✓ ESN changes
- ✓ Peace-of-mind

IDC Communications is an authorized warranty depot and can handle all of your cellular and Smartphone repairs.

On-site diagnostic and repair technicians mean faster turnaround time on repairs for our customers.

IDC Communications knows time is money. Your repairs are our priority.

Support/Service contact information

By phone 254-8282
Toll Free 1-800-474-7771

In-store 1385 Niakwa Rd. E. Winnipeg, MB

On the web idccommunications.com



IDC Extended Service Plan

Service. Repair. Protect.



IDC Extended Service Plan

You depend on your device to help you be productive and to keep you in touch with those you care about. The IDC Extended Service Plan will ensure you stay connected long after the manufacturer's warranty has expired.

I got a great offer on my phone when I signed a new contract. Will I receive the same offer if I need to replace it?

If you need to purchase a device to replace a defective device while you are on an existing contract, you will not be eligible for any new promotional hardware offers. If any issues arise outside of the one year manufacturer's warranty period, you will need to pay for repairs or pay full retail price for a new device. The retail price to replace your wireless device could be as much as \$700.

Does my phone come with a warranty?

Most manufacturers provide a 12-month warranty on cellular devices. This warranty covers your device and battery against manufacturer defects. The manufacturer and IDC will not repair or replace equipment under warranty if it is determined that your device has physical/liquid damage.

How much does the IDC Extended Service Plan cost?

The cost for the IDC Extended Service Plan will vary based on your device type and the term of coverage you choose. The costs and terms reflect coverage beyond the term of the manufacturer's warranty.

What does the IDC Extended Service Plan offer me?

The IDC Extended Service Plan provides an extension of the manufacturer's warranty. Your device will be repaired or replaced with less hassle and in a more timely manner. Rest assured that your warranty coverage can be matched to your contract term with MTS. Should you need service during your coverage period, simply bring your device into any IDC location.

How long do I have to purchase the IDC Extended Service Plan?

You have 30 days from the time you purchased your device to visit one of our locations and have the IDC Extended Service Plan added.

Type of hardware	1 year add-on	2 year add-on
Voice/Cellular phones	\$39.95	\$59.95
Data Devices	\$79.95	\$129.95

IDC Extended Service Plan helps keep you connected.

